

Booking and Cancelling Courts Using ClubSpark Booker App

The ClubSpark Booker App is available for download on [iOS](#) and [Android](#).

The Booker app is designed for you to be able to make court bookings easily via the app.

To Make A Booking



Booker

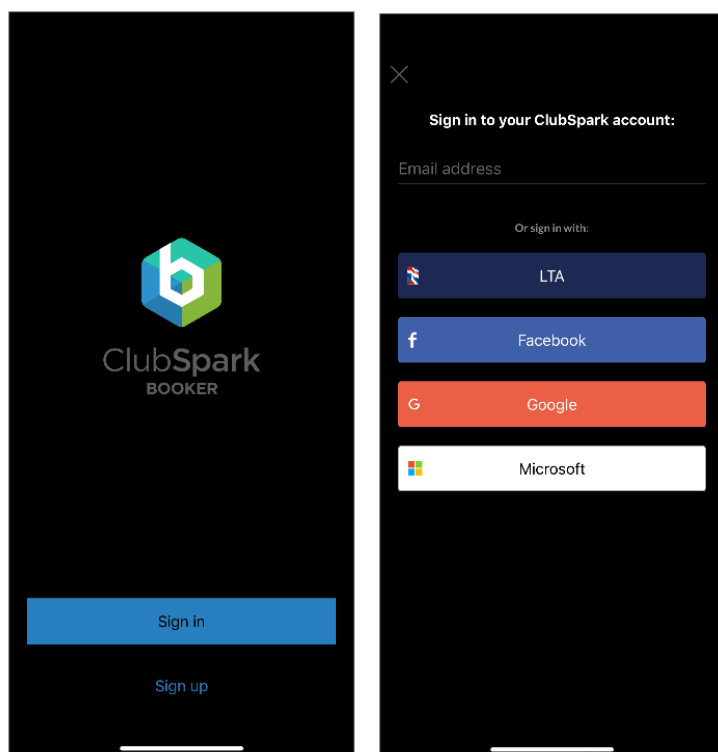
Sportlabs Technology Ltd. Sports

PEGI 3

 Add to wishlist

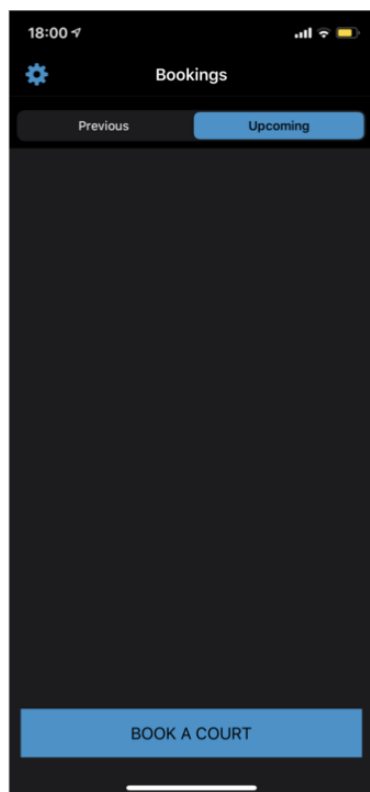
Step 1: To use the Booker app, you will first need to '**Sign in**'

Important: Please ensure that you are using the same details as on a desktop to access ClubSpark when making a court booking.

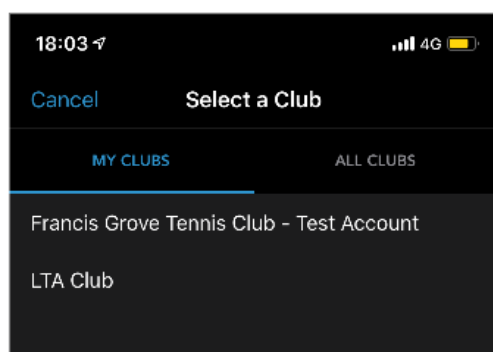


Once you are signed in, you will be able to view your upcoming bookings, previous bookings, and make a new court booking.

Step 2: To make a court booking via the app, you will first need to click on the blue '**Book A Court**' button at the bottom of the screen.



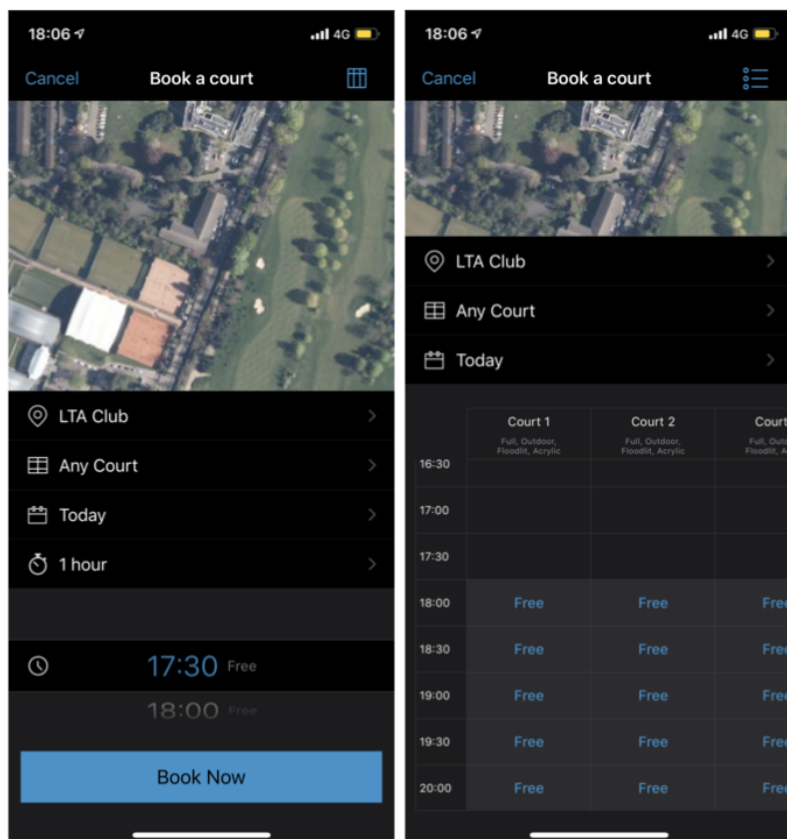
The app will first take you to 'My Clubs' which will include venues that you are a member at or have previously made a court booking.



Step 3:

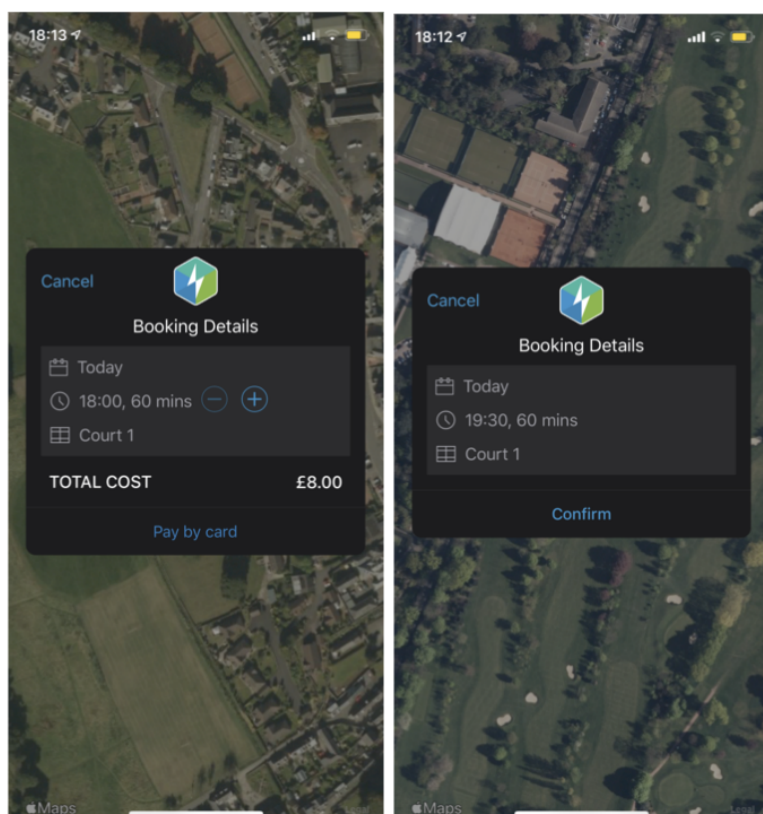
Once you have selected the venue that you wish to make a court booking at, you will be taken to the following screen where you will be able to **select which court, time, date and duration.**

You will be able to view as a table, like on the booking sheet via a website, or as a scroll for available times and courts.

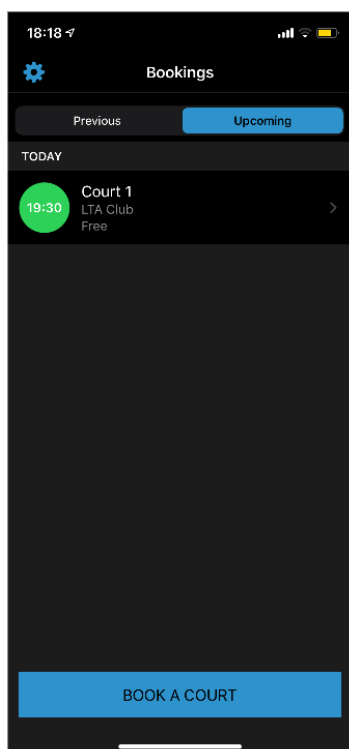


Step 4:

Once you have selected your court, you will be taken to the following screen where you will be able to confirm your court booking - there is no charge for booking courts at DTC



Once booking confirmed, it will now appear under your 'Upcoming' bookings. As the app is linked with the venue, it will also appear on the venue's booking sheet online.

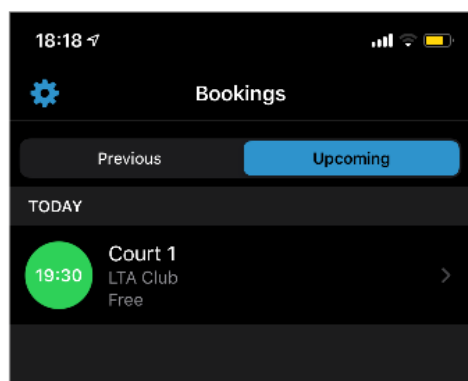


Cancelling A Court Booking via The App

Please Note: Bookings can only be cancelled before they start.

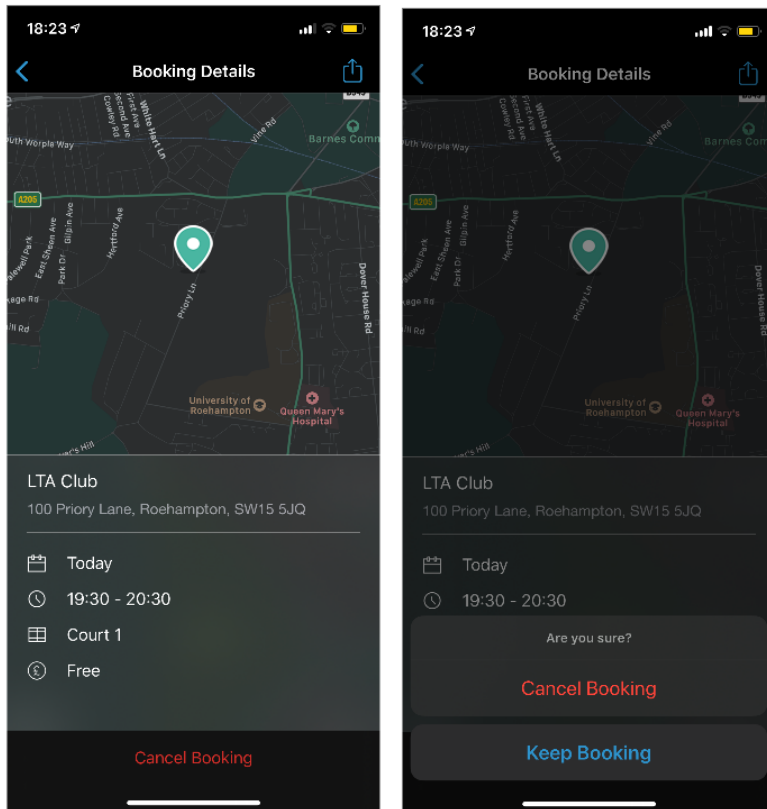
Step 1:

If you wish to cancel your court booking via the app, you will first need to log in to the app and head to the 'Upcoming' tab. Here you will be able to select the booking you wish to cancel.



Step 2:

Once you have selected the booking, you will be able to see a red '**Cancel Booking**' button at the bottom of the screen. You will need to click on this, where you will be prompted to confirm that you wish to proceed with the cancellation.



Step 3:

Once you have cancelled the booking, it will update to say that it has now been cancelled. It will also be removed from the venue's booking sheet.

